

KNOX COUNTY PUBLIC LIBRARY



ESTABLISHED 1886 | The mission of the KNOX COUNTY PUBLIC LIBRARY is to serve all residents as an educational, informational, recreational, and cultural center through a wide variety of resources, services, and programs. KNOXLIB.ORG

2019 ANNUAL REPORT

COLLECTION & CIRCULATION



1.3 million
items in the collection

2.76 million
total system circulations

Adult items	545,677
Juvenile items.....	646,253
Teen items.....	35,459
Audiovisual items.....	197,123
Juvenile audiovisual.....	77,742
Non-cataloged items.....	7,752
Renewals	625,226
Downloadable audiobooks ...	252,422
Ebooks	336,931
Downloadable magazines	20,153
Music streaming.....	4,452
Video streaming	15,209

USAGE (FY2018-19)

129,969
library card holders

1.3 million
patrons visited the LIBRARY

301,400
reference questions answered

93,680
people attended programs

800,000+
courier transactions completed

COMPUTERS, WEBSITE, & WI-FI

266
public access computers

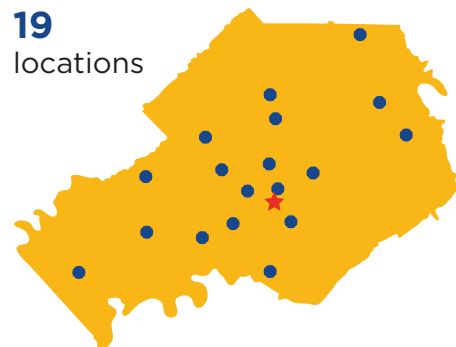
191,509
computer sessions used

643,392
Wi-Fi sessions

8,582,396
unique visits to LIBRARY website; 16 million+ page views

LOCATIONS, STAFF, & BUDGET

19
locations



CENTRAL LIBRARY
Lawson McGhee Library
Downtown Knoxville

17 BRANCH LOCATIONS
Serving all areas of Knox County

EAST TN HISTORY CENTER
Which includes McClung Historical Collection, Tennessee Archive of Moving Image and Sound, and Knox County Archives

887.5
open hours each week

\$14,037,353
current budget

209
staff members